



OFFICE OF THE CITY AUDITOR COLORADO SPRINGS, COLORADO

Denny L. Nester, City Auditor
MBA CPA CIA CFE CGFM CGAP

20-19 Colorado Springs Utilities Personally Identifiable Information

June 2020

Purpose

The purpose of this audit will be to ensure that personal identifying information is adequately protected. The audit will consider how such data is classified and protected from inappropriate access. This audit focused on Personally Identifiable Information within Human Resources.

Highlights

Based on our review, we concluded that the processes and controls were adequate to protect the organization for purposes of data communications network components supporting the critical functions. We noted two (2) reportable observations that were discussed with Colorado Springs Utilities staff.

We are not including details concerning any potential vulnerabilities (or strengths) related to the security of those Colorado Springs Utilities facilities and functions. Disclosure of this information to the public would be contrary to the public interest in improving or maintaining secure information technology systems for the Colorado Springs Utilities owners and ratepayers. The details of this audit are not required to be released to the public per C.R.S. § 24-72-204(2)(a)(VIII)(A).

Management Response

Management has agreed to address the issues. We will follow up on management's actions in future reports.

This audit was conducted in conformance with the International Standards for the Professional Practice of Internal Auditing, a part of the Professional Practices Framework promulgated by the Institute of Internal Auditors.